



We help to ensure that social services are safe for New Zealanders to use.



Contact us

 www.tekahuikahu.govt.nz

 **Social Services Accreditation:**
accreditation@tekahuikahu.govt.nz

 **Social Worker Registration Compliance:**
socialworkerclaims@msd.govt.nz

 **Core Worker Exemption:**
coreworkerexemption@tekahuikahu.govt.nz



We also process applications for core worker exemptions and follow-up on claims that a person is working as a social worker but is not registered.



Kia orāna, Tālofa lava, Mālō e lelei, Mālō nī,
Fakaalofa lahi atu, Ni sa bula vinaka, Noa'ia,
Mauri, Tēnā koutou katoa.





What is Social Services Accreditation?

Accreditation is like a warrant of fitness for organisations that deliver social services. It involves assessing the organisation against a set of standards, to be sure it has strong, safe processes and practices.

The accreditation process helps organisations to improve their processes and practice so they can deliver better services to the community.

A range of government agencies need organisations to be accredited for different reasons. The most common is to receive funding or agree a contract.

Who can be accredited?

To apply for accreditation, an organisation must:

- have a contract or be negotiating a contract to deliver social services for one or more of the following government agencies:
 - Department of Corrections
 - Ministry for Pacific Peoples
 - Ministry of Housing and Urban Development
 - Ministry of Justice
 - Ministry of Social Development
 - Oranga Tamariki, or
- provide intercountry adoption services that require approval under the Adoption (Intercountry) Act 1997, or
- provide out of school care and recreation programmes (OSCAR) that require approval under the Social Security Regulations, or
- provide services that require approval under the Oranga Tamariki Act 1989.

Who pays for the accreditation service?

Accreditation is funded by the government agencies that require it. There should be no direct costs to the organisation that needs to be accredited.

How it works

→ Eligibility check

Before you can apply you will need to complete the eligibility check on our website: tekahuikahu.govt.nz/accreditation/apply/index.html

→ Submit application

Once we confirm your organisation is eligible to apply, we will email you a link to complete your online application. The level of the social services accreditation standards your organisation needs to meet will depend on the services you are funded or contracted to provide.

→ Assessment

Once you have submitted your application, one of our accreditation assessors will complete an assessment of your organisation against the accreditation standards. The assessor will review the documentation you have provided and may visit your organisation and meet with your team, depending on the services you are delivering.

→ Getting accredited

If you meet the standards you will receive accreditation. If you don't meet the standards, we'll let you know what you need to do to meet them. Once you are accredited we'll assess your organisation regularly to ensure you continue to meet the standards.